

# t:connect<sup>®</sup>

Diabetes Management Application

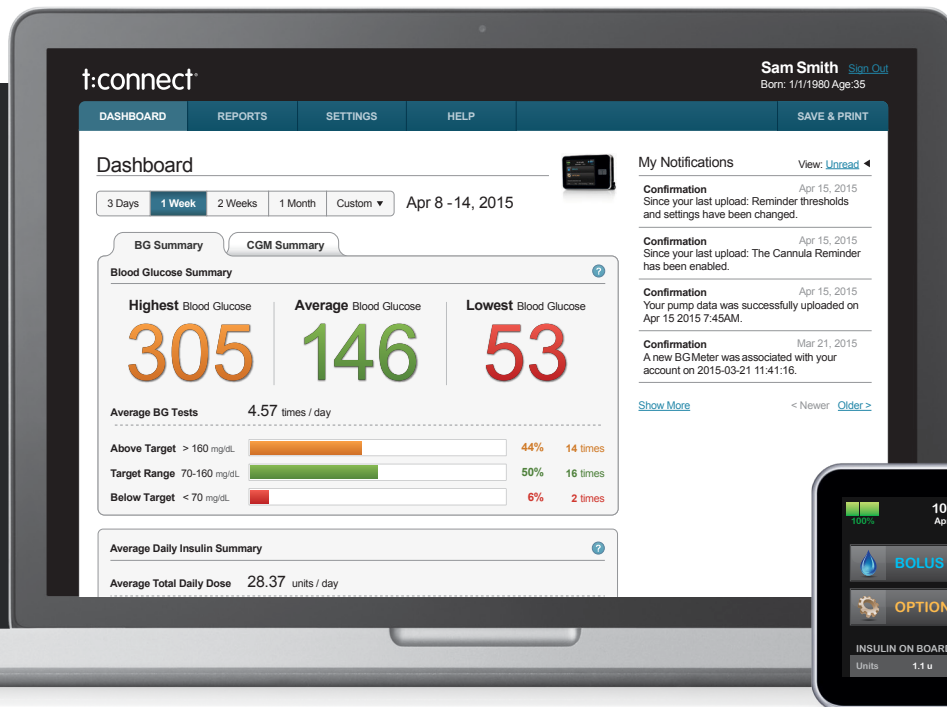
## Getting Started Guide

Congratulations on the purchase of your new insulin pump from Tandem Diabetes Care<sup>®</sup>. Your decision to use insulin pump therapy is a sign of your commitment to actively manage your diabetes.

This guide provides the basic steps to get you started using the t:connect<sup>®</sup> Diabetes Management Application and is not meant to replace the t:connect<sup>®</sup> Application User Guide.

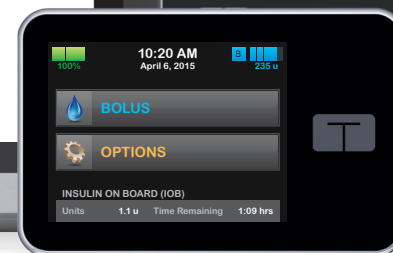
For more comprehensive information, please refer to the t:connect<sup>®</sup> Application User Guide available online at: <http://tconnect.tandemdiabetes.com/help/>

Need help? We are here for you 24 hours a day, 7 days a week at **1-877-801-6901**.



### Three Simple Steps:

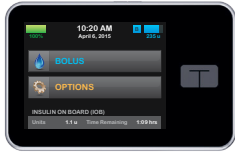
- 1 Install Software & Drivers
- 2 Create Account
- 3 Add Meter



Rx Only

# What You Need:

1



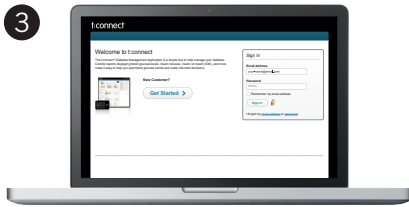
Your Pump

2



USB Cable

3



Computer

The computer will need internet access, compatible operating system and compatible internet browser

## Operating System Requirements:

Microsoft®	Microsoft® Windows® 8	(32 or 64 bit)
	Microsoft® Windows® 7	(32 or 64 bit)
	Microsoft® Windows® XP	(32 bit only)

Apple®	Mac® OS X® Yosemite	(v10.10.x)
	Mac® OS X® Mavericks	(v10.9.x)
	Mac® OS X® Mountain Lion	(v10.8.x)

## Compatible Internet Browsers:

Internet Explorer®	Chrome™	Mozilla Firefox®	Safari®
8.0 or later (Windows Only)	15.0 or later (Windows and Mac)	7.0 or later (Windows and Mac)	5.1 or later (Windows and Mac)

## Intended Use

The t:connect® Diabetes Management Application is intended for use by individuals with diabetes mellitus who use Tandem Diabetes Care® insulin pumps, their care givers, and their healthcare providers in home and clinical settings. The t:connect Application supports diabetes management through the display and analysis of information downloaded from Tandem Diabetes Care insulin pumps and specified blood glucose meters.

## ⚠ Warnings

United States (U.S.) Federal law restricts this device to sale by or on the order of a physician. Consult with your healthcare provider before making any changes to your treatment. The t:connect Application is intended for use by patients and healthcare providers who are familiar with the management of diabetes.

## Important User Information

Thoroughly review all product instructions before using the t:connect Application for warnings and other important user information. Discuss with your healthcare provider how you should use data from the t:connect Application to help manage your diabetes. Incorrect use might lead you to misunderstand the information provided by the t:connect Application.

Need help? We are here for you  
24 hours a day, 7 days a week.

1-877-801-6901



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[www.tandemdiabetes.com](http://www.tandemdiabetes.com)

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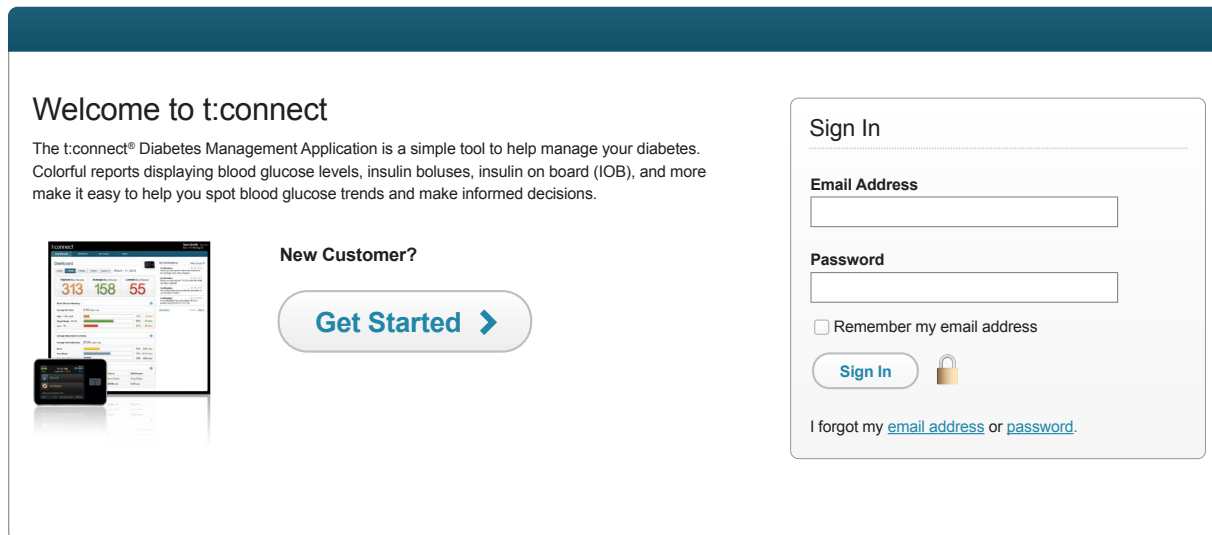
007835-AW\_A



# 1

## Install the Uploader Software and Drivers

- 1) Go to <http://tconnect.tandemdiabetes.com>. Click **Get Started** to download the t:connect Uploader.



Welcome to t:connect

The t:connect® Diabetes Management Application is a simple tool to help manage your diabetes. Colorful reports displaying blood glucose levels, insulin boluses, insulin on board (IOB), and more make it easy to help you spot blood glucose trends and make informed decisions.

**New Customer?**


[Get Started](#) >

**Sign In**

**Email Address**

**Password**

Remember my email address

[Sign In](#) 

I forgot my [email address](#) or [password](#).

- 2) Click on the green button to download the t:connect Uploader, and follow the online steps to install it on your computer.



*Note: The software download experience may vary depending on the web browser you are using.*

# 2

## Create an Account and Upload Your Pump

- 1) Run the t:connect Uploader software.  
The t:connect Uploader software should automatically start after you complete the installation. If it does not automatically start, double click the program's icon on your desktop or applications folder.

- 2) Connect your pump to your computer.



Connect one end of the USB cable to your pump and the other end to a USB port on your computer.

*Note: You do not need to disconnect your infusion set or stop insulin delivery.*

- 3) The t:connect Uploader will detect your pump and display its serial number on the computer screen. Click the **Start Upload** button.

Start Upload

- 4) The t:connect Uploader will prompt you to create a new account. Click the **Get Started** button.

Get Started...

- 5) Select account type.

- Personal  
 Parent, Guardian or Caretaker

*Note: If you already have an account, just sign in with your username (email address) and password to add your new pump to your existing t:connect account.*

- 6) Fill in the necessary details to create your account.

<b>My First Name</b>	<input type="text"/>	<b>My Last Name</b>	<input type="text"/>
<b>Email</b>	<input type="text"/>	<b>Confirm Email</b>	<input type="text"/>
<b>My Password</b> (8 characters minimum)	<input type="text"/>	<b>Confirm Password</b>	<input type="text"/>

- 7) Enter your Blood Glucose Limit values to personalize and color code your reports.

<input type="radio"/> <b>High Blood Glucose Limit</b> (mg/dL)	<input type="text"/>
<input type="radio"/> <b>Target Blood Glucose Range</b> (mg/dL)	<input type="text"/> - <input type="text"/>
<input type="radio"/> <b>Low Blood Glucose Limit</b> (mg/dL)	<input type="text"/>

**Congratulations!**

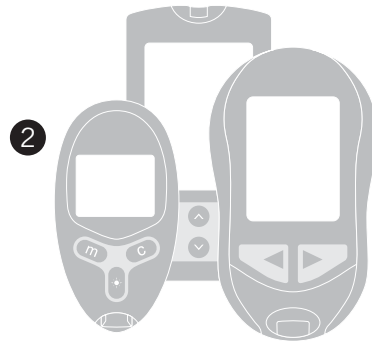
You have created your t:connect account.

Check your email inbox for a welcome message from Tandem Diabetes Care, and click the link to confirm your email address.

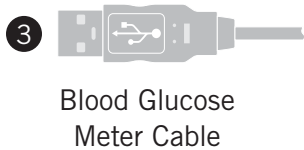
# 3

## Add Your Meter

### What You Need:



Supported Blood  
Glucose Meter



### Supported BG Meters:

LifeScan®	OneTouch® Verio®IQ OneTouch® UltraMini® OneTouch® Ultra®2
Roche®	Accu-Chek® Aviva* Accu-Chek® Compact Plus*
Abbott Diabetes Care®	FreeStyle® Lite® FreeStyle® Freedom Lite®

\* Accu-Chek® Aviva and Accu-Chek® Compact Plus are not currently compatible with Mac® OS X®.

- 1) Plug a supported BG meter in to your computer.



- 2) Run the t:connect Uploader.  
Click the **Start Upload** button.

Start Upload

- 3) The t:connect Uploader will identify your new BG meter. Click the **Link Meter** button.

Link Meter...

- 4) Sign in to your t:connect account to link your BG meter.

Email Address

Password

Remember my email address.

Sign In 